

Chargeback's

| Chargeback | Fee |
|--|-------------------------------------|
| Shipping without Authorization | \$500.00 + Freight |
| Shipping with an expired Authorization | \$150.00 + Freight |
| Shipment shipped to wrong destination | \$150.00 + Freight |
| Unauthorized changes to shipment (cartons or weight) | \$150.00 + Freight |
| Freight charges added to invoice | \$150.00 + Freight Charged Back |
| Shipping Oversized Parcel Carrier packages without authorization | \$150.00 + Difference in Freight |
| Bill of Lading not faxed/emailed or is faxed/emailed with incorrect information | \$150.00 |
| No Authorization number on documentation | \$150.00 |
| No PO number on documentation | \$150.00 |
| Invoice Different From Purchase Order (ex: quantity, terms, pricing, PO charges) | \$150.00 per Violation |
| Unapproved pallet use | \$150.00 + \$25.00 per pallet |
| Unauthorized accessorial charges | \$150.00 + Amount of actual charges |
| Failure to provide accurate information on routing requests | \$150.00 + Difference in Freight |
| Shipment does not match purchase order | \$150.00 + up to \$5.00 per carton |
| Failure to consolidate shipments on the same day | \$150.00 + Freight |
| Using unauthorized carrier for your shipping point | \$150.00 + Freight |
| Shipping more than once in a 48 hour period | \$150.00 + Freight |
| Purchase orders not loaded in sequence | \$150.00 + \$5.00 per carton |